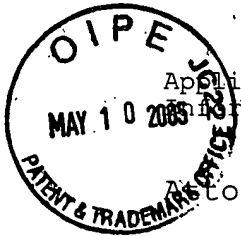


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Application No. 10/002,744
Information Disclosure Statement

Customer No. 01933

Attorney Docket No. 01701/LH

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO
Serial No. : 10/002,744
Filed : November 2, 2001
For : TECHNICAL SUPPORT SYSTEM
Art Unit : 2153
Examiner : Glenton B. Burgess

INFORMATION DISCLOSURE STATEMENT

MS AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R :

Submitted herewith is a form PTO/SB/08A listing the particulars of five U.S. publications which were cited by the Examiner in related application Serial No. 09/813,209.

A form 2038 is enclosed to cover the USPTO fee of \$180.00 as set forth under 37 CFR 1.17(p) for filing an IDS at this stage of prosecution (after issuance of a first Office Action).

Authorization is given to charge any additional fees which may be required, or to credit any overpayment, to Account No. 06-1378.

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Date of Deposit: May 9, 2005

I hereby certify that this paper is being deposited with the United States Postal Service with sufficient postage "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

N. Sahadeo
Nalini P. Sahadeo

In the event that this Paper is late filed, and the necessary petition for extension of time is not filed concurrently herewith, please consider this as a Petition for the requisite extension of time, and to the extent not tendered by any form PTO-2038 which may be attached

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It is respectfully requested that the Examiner return an initialed copy of the attached form PTO/SB/08A to confirm that the publications listed thereon have all been considered and made of record.

Respectfully submitted,



Douglas Holtz
Reg. No. 33,902

Dated: May 9, 2005

Frishauf, Holtz, Goodman & Chick, P.C.
767 THIRD AVENUE - 25TH FLOOR
New York, New York 10017-2023
Tel. No. (212) 319-4900
FAX No. (212) 319-5101
DH:iv

